'Encourage, Enable, Empower'

Tel: 01908 373748 email: office@chestnuts.milton-keynes.sch.uk www.chestnutsprimaryschool.co.uk

Headteacher: Miss Becky Skillings
Deputy Headteacher: Mrs Katie Robins
Assistant Headteachers: Mrs Sam Sear & Mrs Nicola Tearle

14 September, 2020

Dear Parents/Carers,

We had an amazing week in school last week, with your children showing real determination and resilience in all aspects of school life. They have settled back in very well and are engaging with the new normal in a really positive way.

Communicating with school

We understand that those conversations with teachers at the start and end of the day are very important to you, your child and us, however, due to the current situations we are unable to stand and chat with you as we once would. If you have a message or information that you would like us to know, we therefore ask that you share this information in one of the following ways:

Note in your child's bag – if you believe your child will remember to hand it in! Telephone call to the office – if you feel the message is urgent. Email to the office – if you wish to share or find out information.

Staff will not be checking pupil's bags so please only use this method if you feel your child will remember to hand the note in. Office staff will happily pass messages onto teachers immediately if the issue is urgent and where necessary staff will call you back the same day. Emails will also be passed on to teachers and, if not urgent, will be responded to within 72 hours, unless the message is for information purposes only.

I hope these measures will enable you to share with us the information needed to continue working together to support your child.

In return, we will call or email you if we need to share information with you.

Arrival and Departure Times

















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We are currently reviewing our arrival and departure times to see how we can make this safer for everyone. The crowds at the gate at the beginning and end of the day breach the social distancing rules and therefore we must make changes.

Whilst we are reviewing alternative ways of safely getting all children into school and home with the correct adults, we ask that you adhere to the following:

- Do not arrive early and therefore have to congregate
- Do not crowd at the gate we will not let your child leave without staff seeing you, unless you
 have previously notified us that your child may walk home alone, so there is no need to crowd
 together
- Consider wearing a mask to keep everyone safe
- Leave the area as soon as you have delivered or collected your child

I really don't want to have to space out the staggered arrival and collection any more as this would impact working parents' ability to get to work, so request that you help us by staying safe and keeping those around you safe.

Yours faithfully

Becky Skillings Headteacher















